

GRUMPY PUPPY TRAINING SERVICE CONTRACT

This contract is entered into at _____ (CITY),
_____ (State) on _____ 20__ between GRUMPY PUPPY TRAINING and
[OWNER'S NAME] _____

Home phone (928) _____ - _____ Cell phone (928) _____

Address _____ City/Zip _____

E-Mail _____

For the consideration described herein, GRUMPY PUPPY TRAINING agrees to provide the services indicated below for OWNER and OWNER'S dog ("dogs") OWNER represents that he/she is the legal owner of the dog's described as:

Breed: _____ Sex: _____

Name _____ Birthdate: _____

GRUMPY PUPPY TRAINING offers the services shown below. The prerequisite for a training service is the dog's ability to perform satisfactorily at lower levels of training. (Note: Behavior Modification is not a prerequisite for any training service.)

q Positive Reinforcement / Clicker Training

The fee for the training described in this contract is either \$400.00 prepaid for eight sessions of approximately one hour (per week) of training at client's location. The client understands if only a single consulting or evaluation session is purchased, the cost for that is \$75.00 for a one-session unit. The price for eight sessions is significantly discounted as such, but only when purchased as a package. The fee does not include any additional training equipment, which is the responsibility of the client to purchase.

Bounced Check Fee

If a check bounces, the fee is to be reimbursed to GRUMPY PUPPY TRAINING immediately in the form of cash. The training fee is also to be provided to GRUMPY PUPPY TRAINING Immediately in the form of cash.

1. **Sessions.** Sessions last approximately one hour. If more help is needed, that will be provided at no additional charge for as long as the trainer feels is necessary. However, lateness on the client's part does not prolong the session. Basic obedience training generally requires Eight weeks, but may be longer in some cases. In other cases where a dog may have had some experience, it may be shorter.
2. **Cancellation or Rescheduling.** 24 hours notice is required to cancel or reschedule a lesson. A voice message or e-mail message may be sent to do this, and GRUMPY PUPPY TRAINING will confirm that they have received the message, during that day. If the client does not cancel as required, and is not present at the lesson location, they will either loose that lesson or need to pay for additional ones at the end. However, if the trainer feels that the client is acting

irresponsibly, the trainer retains the right to cancel the package without any refund due to the client.

3. **Maintenance of Goals.** The owner recognizes that this training session does not train the dog, but instead coaches the owners to train their dog according to skills conveyed and homework provided. In order for the dog to obey the owner, the following must occur:
 - a. The owner must understand the basic principles of training (this will be explained and provided by the trainer).
 - b. The owner must apply the basic principles of training.
 - c. The owner must not interact with the dog in a way that rewards bad behavior and/or punishes good behavior.
 - d. The owner must regularly train the dog at least an hour a day (not in one block but as will be explained different points of the day), six days a week to convey and fine tune command performance (as will be explained by the trainer).
 - e. The owner must not give commands that they are not ready to reinforce if the dog does not perform.
 - f. There will be a test given after seven lessons are completed to determine whether the client has completed their assignments properly. If the client does not pass the test, a catch up period will be allowed to complete their homework, and try again. The lessons will be canceled if the client can not demonstrate that they have done the homework (assuming no special problems), and no refund will be forwarded to the client for this.

4. **Guarantee.** GRUMPY PUPPY TRAINING does not guarantee training in this arrangement. Much of the training is going to be done by the client. The trainer cannot control whether the client follows the advice, does the homework, is consistent outside of training time, and many other factors.

5. **Vaccinations and Medications.** The owner is responsible that the dog has been vaccinated for rabies, distemper, hepatitis, parvo virus, and para influenza. If at GRUMPY PUPPY TRAINING location, proof of vaccination must be submitted and bordatella is required.

6. **Liability.** All behavioral advice and training suggestions are provided at the client's own risk.

While it is understood that the owner is paying for a predetermined number of sessions, it is in GRUMPY PUPPY TRAINING's interest to achieve such results with a minimal amount of wasted time. We encourage you to complete these estimated sessions in consecutive weeks. If, through no fault of GRUMPY PUPPY TRAINING, we are unable to get a return call or e-mail from the client to schedule future training sessions within 10 weeks, the agreement between GRUMPY PUPPY TRAINING and the Owner shall be deemed null and void, WITHOUT REFUND.

NO CASH REFUNDS If, through no fault of GRUMPY PUPPY TRAINING, the services contracted for by OWNER cannot be completed, GRUMPY PUPPY TRAINING will provide credit to the OWNER for training services already paid for but not yet received. However, GRUMPY PUPPY TRAINING will NOT refund any portion of money paid. The credit which the OWNER will receive, will entitle the OWNER to receive training for the dog or substitute dog, and this credit is transferable.

GRUMPY PUPPY TRAINING IS NOT LIABLE FOR DOG'S PERFORMANCE. Although GRUMPY PUPPY TRAINING will use all reasonable care to train owner's dog, GRUMPY PUPPY TRAINING cannot guarantee that the dog will respond adequately to commands at all times. OWNER agrees that GRUMPY PUPPY TRAINING will not be liable for any damage or loss resulting from the dog's failure to respond to any command(s) or behavior modification for which GRUMPY PUPPY TRAINING trained the dog.

GRUMPY PUPPY TRAINING agrees to train OWNER'S dog in reasonable manner. However, the effectiveness of completed training program depends upon many factors over which GRUMPY PUPPY TRAINING has no control. Such factors include, but are not limited, to, the future health of the dog, the frequency and effectiveness of training reinforcement which the OWNER must give the dog, and the degree of respect which the OWNER instills in the dog.

Should the dog injure any person, or should the dog's failure to respond to any command(s) result in damage to the property or person of any person (including the OWNER), OWNER agrees to absolve GRUMPY PUPPY TRAINING from any and all obligations and to pay any such damage to such person, OWNER further agrees to hold GRUMPY PUPPY TRAINING harmless from any and all such claims.

This written CONTRACT constitutes the entire agreement between GRUMPY PUPPY TRAINING and OWNER and may not be changed except by writing signed by GRUMPY PUPPY TRAINING and OWNER.

OWNER has read the above CONTRACT AND AGREES TO ITS TERMS.

_____ Date: _____
OWNER

GRUMPY PUPPY TRAINING agrees to the terms of this CONTRACT.

_____ Date: _____

GRUMPY PUPPY TRAINING BY: Tony Nila
GRUMPY PUPPY TRAINING Toll Free 1-866-996-7040